



Gyanmanjari

Innovative University

02 SEP 2023

To,

Dr. K.R. Zanzrukiya

Subject: Appointment of University Level Ombudsperson, as per UGC Regulation, 2023

Respected Sir,

With reference and subject mentioned above the following Ombudsperson is been appointment specifying the tenure, removal, and conditions of services of Ombudsperson are in line with the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

Sr. No.	Name of the ombudsperson	Mobile No.	Email -ID
1	Dr. K.R.Zanzrukiya	9909970295	drzanzrukiya@gmail.com

FUNCTIONS OF OMBUDSPERSON:

- The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.
- While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

Your appointment as the University Level Ombudsperson is aligned with our commitment to fostering a positive and inclusive academic environment. His tenure will begin on 02.09.2023. We extend our best wishes to Dr.K.R.Zanzrukiya in his new role and thank him for taking on this important responsibility.

This Letter is issued in double copy. Please sign and return the university copy as token of your acceptance.

This is issued with the approval of the Vice Chancellor.



Registrar
Gyanmanjari Innovative University
Bhavnagar



